



Name: Prof. Monalika Dey

Designation: Assistant Professor in Management

Qualifications/Academia: MBA, PGDHR, Ph.D.

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Biographical Sketch

Prof. Monalika Dey has almost fourteen years of rich experience in academics as well as corporate. Though she started her career with a leading Microfinance Institution of India but for the last twelve years she has been associated with some of the reputed academic institution of West Bengal. She completed her Ph.D. in Management and Masters in Business Administration from Indian Institute of Engineering, Science and Technology, Shibpur (formerly BESU). She has published several papers in referred journals and International conferences. Presently she is the Mentor of three Ph.D. scholars enrolled in the Ph.D. Programme (Commerce) under St. Xavier's University, Kolkata

Areas of Specialisation and Research

Her areas of specialisation are Human Resource Management, Organization Behaviour, Ethics and Corporate Governance, Entrepreneurship Development.

And the research interest lies on the field of Microfinance Institution, Women Empowerment and Self-help Group, Social Entrepreneurship.

Teaching Experience

- Worked as a full time Assistant Professor in the Department of Commerce, JD Birla Institute Kolkata, affiliated to Jadavpur University (November 2017-June 2018)
- Adjunct faculty for Human Resource Management in Techno India B School Salt Lake (Feb 2017-October 2018)
- Worked as Assistant Professor of Human Resource Management and Organizational Behavior at School of Management Sciences, IEST, Shibpur (since Feb 2009- August 2016)
- Lecturer in the Centre for Management Studies in JIS college Kalyani (Jan-08- Jan 09)

Administrative Responsibilities

- Professor –in-Charge, Faculty of Commerce and Management, St.Xavier’s University, Kolkata from August 2018 to July 2019
- Mentor of 1st Year B.COM at JD Birla Institute
- Convener of the National Conference 2018 of Department of Commerce at JD Birla Institute
- Course coordinator and faculty in the subjects of Management for post Graduate students.
- Facilitator for conduction of workshops, seminars and student’s development programmes.
- Provided mentorship in Student’s grooming and skill development activity.
- Institute’s Representative for different Industry Academia Interface of IEST Shibpur
- Coordinator of different projects of entrepreneur skill development with Tagore Centre for Green Technology and Business Incubation, the incubation centre of IEST, Shibpur and NSTEDB
- Trainer for DST sponsored Entrepreneurship Awareness Camp at TCGTBI, IEST Shibpur Sept 16-Oct 16)
- Trainer for Interpersonal Skills at the CII-BESU Course on Communication Skill in English and Personality Development (Nov 2009-Feb 2010)

Publications

Chapter/Article published in Books

- (2013) **“Introducing TQM Organisational Culture in Microfinance Institution”**, Inclusive Growth: Need to Rethink the Business Model, edited by Biswajeet Pattanayak, Kalyan Ray, Niranjana. Bloomsbury, New Delhi.Pp-192-198, ISBN:978-9382563-62-4

Article published in Peer-reviewed journals

- March 2020: Dey.M, **‘Application of HR Analytics in Determining Factors Influencing Quality of Work Life among Employees’**. Studies in Indian Place Names Volume 40 Issue 58:Pp 57-64,ISSN:2394-3114.
- November 2019:Dey.M,**‘Factor Priority Matrix :A Key to Success’**. SURVEY, Volume.57(3)-59(4):Pp83-98,ISSN:0586-0008
- June 2019: Dey.M, **‘A Strategic Approach of Total Quality Management in Microfinance Institutions’**. International Journal of Research and Analytical Reviews Volume.6 Issue 2:Pp623-641, E-ISSN 2348-1269,
- August 2017:Dey. M, Sanyal .M, **‘Total Quality Management as a Tool for increasing Organizational Efficiency in Microfinance Institutions’** .Asian Journal of Management Research, Vol. 8 Issue 1:Pp56-68,ISSN:2229-3795

- June 2015:Dey.M, '**A Study of TQM Organizational Culture in a Microfinance Institution of West Bengal**'. International Journal of Entrepreneurship and Business Research Perspectives, Vol.4, No.2,Pp-1707-1713:ISSN:2279-0918
- June 2015: Dey.M, "**A Study of Total Quality Management Organisational Culture in a Microfinance Institution of West Bengal**" DYPIMS Manegement Research Journal Vol.2, No.4, pp-12-21 ISSN No.0224-1201
- June 2014: :Dey.M "**Microfinance Institution: An Avenue to Women Entrepreneurship**" NSHM Journal of Management Research and Applications, Vol. 4, No. 1, pp- 20-31 ISSN No. 0975-2501